

Integrated Disability and Absence Management (IDAM)

Adapting to the Dynamic Workforce of Today

Successful companies owe their achievements to the dedication and expertise of their teams. However, the current talent difficulties of low unemployment, diversity of employees, and the new generation of Gen Z and Millennial employees with different needs along with the ever-evolving complexities of employment laws such as the Family Medical Leave Act (FMLA) and the Americans with Disabilities Act Amendments Act (ADAAA), present employers with significant challenges.

To attract and retain top talent in today's highly competitive job market, employers must offer flexible and comprehensive benefits packages, to uphold their employee commitments and maintain a positive reputation. It's essential for companies to distinguish themselves as employers of choice, given the demanding landscape they operate in.



Unifying Claims Management with Employee Needs

Majesco IDAM fuses our enterprise Claims
Management and Absence Management products
into a singular deeply integrated solution designed
to effectively manage short and long-term disability
and absence claims, improve efficiency, and simplify
compliance by providing a single point of intake for all
claims.



Elevate Your Employee Benefit and Engagement Proposition

Majesco IDAM, engineered on the Salesforce Lightning Platform, delivers a holistic digital solution for managing absence and disability. It stands as a fully integrated, end-to-end solution for claims and absence management and provides:

Streamlined Experience

Simplify operations for your teams, customers, and employees.

Actionable Intelligence

Generate custom reports for informed, data-driven decisions.

Improved Communication

Keep stakeholders informed with automated updates through various channels.

Why Majesco?

1 Enhanced Productivity

Automate tasks to reduce administrative load, leading to quicker claim resolutions and superior service.

2 Assured Compliance

Keep abreast of legal changes with insights from our regulatory experts.

3 Informed Analytics

Analyze claim data to discern trends and areas for optimization.

4 Integrated Systems

Integrate Majesco's IDAM seamlessly with your other core systems.

5 Robust Ecosystem

Access a comprehensive suite of integrated partner solutions for complete insurance lifecycle management including EvolutionIQ for AI-powered disability claims guidance to recover and return to work faster.

- Majesco's Absence Management solution provides robust leave and absence management capabilities and enables us to administer claims accurately, efficiently, and in compliance with statutory, federal, and state regulations."
 - **Steve Urban**

President, Administrative Concepts

The Majesco IDAM platform gives us the flexibility and scalability we need to expand and launch our product offerings to meet the needs of our digital clients today and in the future. The team are experts in the leave of absence space and the strong platform with built-in compliance for state-paid family leaves and federal leaves, as well as the ability to easily create corporate-specific leaves, gave us the confidence we found the right partner."

Robert Dewey

Director, Client Services and Business Development, CompOne



Are You Ready to Embrace Next Gen Absence and Claims Management?

Deliver superior customer experience and create market differentiation while providing a valueadded service opportunity to enable growth for customers.

Contact Us to Take the Next Step

Visit our website at www.majesco.com or email us at info@majesco.com